



CASABELLA HARDWOOD FLOOR MAINTENANCE & INSTALLATION INSTRUCTIONS FOR:

Handcrafted Hickory, Natural Reserve Hickory & Timeless Oak & Hickory

CARE AND MAINTENANCE:

- ◆ **PLEASE REMEMBER**, like any floor covering, our factory finished wood floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions along with setting up a regular cleaning and maintenance program, you can expect years of beauty from your floor.
- ◆ **REGULAR CARE AND MAINTENANCE:** Regular cleaning and sweeping of sand and dirt is required to maintain your new Casabella Hardwood flooring surface. Sweep or vacuum regularly since built-up grit will damage the surface of the wood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater barhead.
- ◆ **SPILLS:** Remove all spills immediately. Use a dry or damp cloth to wipe the surface clean and allow to dry.
CAUTION: FLOOR SURFACE IS VERY SLIPPERY WHEN WET. ALLOW TO DRY BEFORE WALKING ON SURFACE.
- ◆ **CLEANING:** Use **CASABELLA HARDWOOD FLOORING** approved products to maintain your floor. Bona Hardwood Cleaner can be used. Consult an approved dealer for instructions. **ALWAYS SWEEP OR VACUUM THE FLOORS PRIOR TO USING WOOD FLOOR CLEANERS. DO NOT ALLOW EXCESS CLEANER TO REMAIN ON THE FLOORS SURFACE AS THIS MAY PERMANENTLY DAMAGE THE WOOD.**
- ◆ **DO NOT USE HARSH CLEANERS OR ABRASIVE CLEANING PRODUCTS TO CLEAN CASABELLA**
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- ◆ **HARDWOOD FLOORING. NEVER WET-MOP, DAMP-MOP, OR CLEAN YOUR FLOOR WITH WATER OR OTHER PRODUCTS. THIS CAN SEVERELY DAMAGE THE FLOORING AND WILL VOID THE WARRANTIES. DO NOT USE HARDWOOD FLOOR CLEANING MACHINES OR STEAM CLEANERS.**
- ◆ **DO NOT USE 2 IN 1 CLEANERS – THE USE OF THESE PRODUCTS WILL VOID THE FINISH WARRANTY AND MAY PRODUCE UNSATISFACTORY RESULTS WHEN NOT APPLIED PROPERLY. DO NOT USE OIL, SOAPS, LIQUID OR PASTE WAX PRODUCTS OR OTHER HOUSEHOLD CLEANERS THAT CONTAIN CITRUS OILS, LEMON OIL, TUNG OIL, SILICON, OR AMMONIA SINCE OUR WARRANTIES DO NOT COVER DAMAGE CAUSED BY NON-RECOMMENDED PRODUCTS. USE OF THESE AND OTHER SUCH PRODUCTS WILL HARM THE LONG-TERM PERFORMANCE OF YOUR FLOOR AND WILL VOID YOUR WARRANTY.**

Casabella Floors

www.casbellafloors.com

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◆ **FURNITURE:**

1. NEVER SLIDE FURNITURE OR OTHER HEAVY ITEMS ACROSS FLOOR.
Always protect the floor surface when moving items across the floor. Use a dolly and protective sheets of plywood when moving heavy objects, furniture, or appliances.
2. NEVER PLACE HEAVY OBJECTS ON THE FLOOR WITHOUT “FLOORPROTECTORS”.
3. NEVER PLACE HEAVY FURNITURE ON FLOOR FOR EXTENDED PERIODS OF TIME WITHOUT FLOOR PROTECTORS. AVOID HARD ROLLING CASTERS. USE FLOOR PROTECTOR PADS FOR ROLLING CHAIRS. Make certain furniture casters are clean and operate properly (a minimum 1” wide vinyl surface where it comes in contact with wood is recommended). Clean wheels periodically to remove dirt and debris.

◆ **HOT ITEMS:** NEVER place “HOT ITEMS” on the floor surface.

◆ **PETS:** Clean up pet waste immediately as it is harmful to your CASABELLA HARDWOOD FLOORING. Keep pets’ nails trimmed, and paws clean and free of dirt, gravel, grease, oil, and stains.

◆ **REMOVE SHOES** with spiked or damaged heels before walking on floor.

◆ **MAINTAIN THE PROPER RELATIVE HUMIDITY** in your home between 35% - 55%. The use of a humidifier during heating seasons may help reduce shrinkage of the wood due to low humidity.

MAINTENANCE TIPS:

- ◆ Place outside doormats in all outside doorways to reduce dirt and moisture.
- ◆ Wipe up all moisture spills immediately.
- ◆ Clean the floor often.
- ◆ Do not use excessive water.
- ◆ Do not use unapproved cleaners, soaps, or detergents. MANY OF THESE PRODUCTS WILL DESTROY THE FINISH ON YOUR FLOOR. BE VERY CAREFUL NOT TO USE CLOTHS CONTAMINATED WITH OTHER CLEANING PRODUCTS ON YOUR FLOORS. **IT WILL VOID YOUR WARRANTY.**
- ◆ **BONA HARDWOOD FLOOR CLEANER AND TERRY CLOTH MOP KIT WILL REMOVE MOST SUBSTANCES FROM YOUR FLOOR.**

USE CASABELLA HARDWOOD FLOORING APPROVED PRODUCTS FOR LONG LASTING PERFORMANCE AND BEAUTY. FAILURE TO FOLLOW THE ABOVE CARE AND MAINTENANCE TIPS WILL VOID YOUR WARRANTY