



MAINTENANCE GUIDELINES AND REPAIR INSTRUCTIONS

Your floor is ready for use when you buy it. After installation, your floor may need a thorough cleaning. Don't use any additional protective products and follow these simple steps:

1. CLEANING

- Sweep or vacuum daily using soft bristle attachments, vacuum cleaner should not have beater bars or hard plastics.
- Clean up spills and excessive liquids immediately.
- Damp mop as needed and use neutral cleaners recommended for vinyl flooring. No soap or oil cleaners should be used; restorative products must never be used (e.g., "mop and glo", Rejuvenate Restorer, any other floor finish).
- The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period of time (longer than 5 minutes). Refer to the steam mop's manufacturer instructions for proper usage.
- All vinyl floors benefit from regular maintenance; accumulated soil may lead to scratching.
- Do not use abrasive cleaners, bleach, wax or high % not diluted vinegar to maintain the floor.
- Do not buff.

2. STAINS

- Remove stains as soon as possible, with a well-wrung, slightly damp cloth. Worn-in stains are difficult to remove.
- Never use acetone or harsh chemicals.
- For stubborn spills use low odor mineral spirits or denatured alcohol applied to a clean cloth. Never pour chemicals directly on floor.
- For chocolate, grease, juice and wine stains, use lukewarm water and a non-abrasive cleaner.
- For candle wax and chewing gum, scrape carefully with a blunt plastic scraper.
- Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 24 hours.

3. PROTECTING

- Avoid bringing dirt, sand, grit and substances such as oil or asphalt indoors, use non staining mat at entrances (inside and out). A walk-off mat at outside entrances to reduce the amount of dirt brought into your home.
- Do not use mats with a latex or rubber backing since these backings can cause permanent discoloration.
- For areas with rolling chairs (e.g. desk area), ensure a protective mat is used under the chair.



- Do not allow cigarettes, matches or other very hot items to get in contact with the floor as this may cause permanent damage.
- Do not drag or slide heavy objects across the floor. When moving appliances or heavy furniture it is always wise to lay a plywood panel, or similar, on your floor and "walk" the item across it. This protects your floor from scuffing, gouging and tears.
- Use proper floor protection devices such as felt protectors under furniture. Felt pads should be timely maintained. Do not use colored floor protectors.
- Please bear in mind that pets with sharp nails can leave deep scratches on the floor.

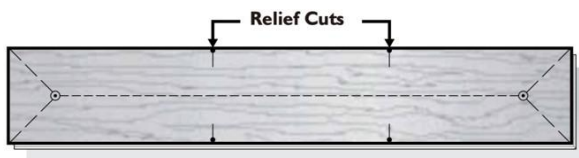
FLOORING REPAIR INSTRUCTIONS

A damaged board in the middle of the floor doesn't require disassembling the whole floor. You can fix it by cutting that single damaged board out and replacing it with a new one.

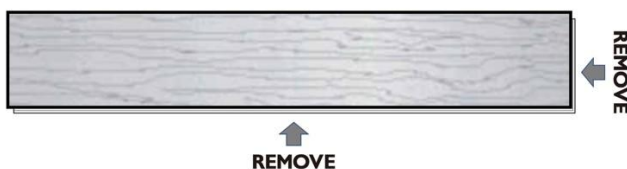
Things you'll need: pencil, straightedge, plunge saw, cutting blade for soft surfaces, chisel, utility blade/concave knife, premium vinyl adhesive (a high-grab high-shear hard-setting adhesive), weights (approximately 90lbs / 40kg).

Instructions:

1. Mark damaged board 1-1/2" / 3.81cm from ends and sides. Drill 3/16" / 4.76mm holes in corners and at relief cuts.



2. Using a concave knife / a utility blade knife / a saw (set saw depth to board thickness) cut along lines and remove center section. Make relief cuts using drilled holes as visible stop.
3. Carefully lift and pull center length cut first, then work into corners to remove end pieces last.
4. Vacuum the area from any debris and dust.
5. Using a concave knife / a utility blade knife / a saw, prepare replacement board by removing bottom of groove on both the short and long sides (see drawing below).



6. Apply a thin bead of glue to the edges of the remaining planks on the floor surrounding the plank being replaced.
7. Hold the board at a 45-degree angle. Slip the tongue that is still present into the groove at one end of the hole. Gently lower the board into place in the hole.



8. Use a rubber mallet and a tapping block to tap the replacement plank into place.
9. Be sure not to get any excess glue on the surface of the planks. If some glue does get on surface, wipe it off and clean immediately following glue manufacturer's instructions.
10. Weigh the board down and allow the glue to dry for at least 48 hours.