



ROUTINE CARE

ROUTINE CARE INSTRUCTIONS

Casabella Hardwood Flooring features the latest in surface finishing technology. Casabella Hardwood's Ultimate™ finish is an advanced UV-cured aluminum oxide finish. This combination produces a finish with exceptional wear resistance—so your floor will stay looking beautiful with minimal effort.

Routine Care

Sweep, vacuum, or dust mop your hardwood floor on a regular basis just as you would any floor covering.

Use only vacuum cleaners and/or settings suitable for hardwood flooring. "Beater bars" that agitate carpet fiber can damage hardwood flooring. Removing loose particulate matter is the best preventative maintenance for a hardwood floor.

The single biggest mistake in hardwood flooring maintenance, is letting the applicator (mop head) become too dirty, beyond which dirt is merely spread around.

Clean up spills first with an absorbent towel, paper towel, etc. as soon as they are discovered. Then clean as necessary with Casabella Hardwood's Ultimate™ Wood Floor Cleaner, which is specially formulated for the Ultimate finish. This product should also be used for general cleaning, as needed.

Casabella Hardwood's Specially-Formulated Care Products

We recommend using Casabella Hardwood Floor Care Products to maintain the beauty of your floor. Casabella Hardwood's Ultimate™ Wood Floor Cleaner has been developed to protect and maintain the Ultimate™ finish. This cleaner has been specially formulated for the easy cleaning and care of flooring in Casabella Hardwood's Presidential Collection.

The use of other products not formulated for your Casabella Hardwood floor may damage your floor and void the warranty (see Casabella Hardwood's Limited Warranty for details).

What **NOT** to use on your new Casabella Hardwood floor: excess water, vinyl or tile care products, acrylic wax, polish, renovator, rejuvenator, household wet dusting products, paste wax, oil soaps, furniture polish, vinegar solutions, or steam mops. These may all damage your floor.

Repair/Refinishing

Minor surface scratches can be repaired using the Touch-Up Kit designed for your floor color. Touch-Up Kits are available from the dealer or installer from whom you purchased your Casabella Hardwood floor. Floors that have been damaged from years of wear and tear or neglect can be restored to their original beauty by a professional wood flooring finisher.

If your decorating needs change over the years, your 3/4" solid floor can be refinished to a new color to complement your new decor. Again, we recommend this be done by a professional wood flooring finisher.

Options include a maintenance coat that can be applied to the existing finish as needed, or fully sanding and refinishing the floor. How much work is required depends on the condition of the floor and the owner's objectives at the time the work is evaluated by a wood flooring professional.

By properly caring for your floor and following basic preventative maintenance tips and common sense, you can keep your floor looking new for years, delaying and possibly eliminating the need for major refinishing or repair.

When you make the decision to purchase Casabella Hardwood Flooring, you are making an investment that will last the lifetime of your home, giving you many years of enjoyment and adding value to your home.



PREVENTATIVE CARE

Hardwood flooring, unlike other types of floor coverings, can be maintained with a minimum amount of effort. To protect against damage, just follow some basic, common-sense guidelines.

One of the benefits of wood flooring is that because it is a natural flooring material, it can be repaired and/or refinished. Adhering to the following preventative care guidelines will lengthen the time between (and perhaps even eliminate the need for) major renovation or restoration such as re-coating or refinishing.

Protect Your Floor with Rugs and Mats

Place doormats at all entrances to prevent dirt and grit from being tracked on your floor. Make sure you keep doormats and rugs clean. Any rug/mat/pad must allow the floor to breathe so no moisture or condensation can develop. Use only rugs with backings and non-skid pads that are compatible with urethane finish. Some synthetic products may imprint their pattern onto the floor finish. Natural fiber pads generally will not imprint onto finish.

Use the Right Cleaning and Maintenance Products

Make sure you follow all product labels and use only Casabella Hardwood Ultimate Cleaner. Do not allow water to stand on your floor. Sweep, dust mop or vacuum your floor regularly, but do not use household dusting products, because they can cause your floor to become slick and may damage the finish. The use of Casabella Hardwood's specially formulated Ultimate™ Cleaner will ensure that your floor is properly maintained.

Use Furniture Protectors

To avoid scratching and damaging the floor's surface, place felt furniture pads or other protective pads such as gray rubber non-marking casters on chair and table legs and any other furniture surface that could possibly cause finish indentations. Be sure to keep the pads clean and free of grit and dirt. Do not use ball-type casters or casters made of hard materials such as plastic or metal — these can damage your floor. Do not slide or roll heavy furniture or appliances across wood flooring. Special tools are available for this purpose but be aware; the concentrated weight of such objects may indent hardwood flooring and finishes.

Watch Your Shoes

Make sure the heels of your shoes are in good repair—especially high heels. Heels that are missing their caps or are worn through exposing metal or other abrasive surfaces can cause scratches and dents on any floor's surface. And of course, never walk across your floor in shoes that have cleats or spikes.

Wood and Water Don't Mix

Never allow water (or other liquids) to stand on a hardwood floor for any length of time. Also, do not ever pour water on your floor—it can cause damage to the wood's structure and to the finish.

Protect from Spills in the Kitchen

Place rugs or mats in areas that are prone to spills, such as in front of the sink, refrigerator, and stove. Cotton mats are recommended because they are easily cleaned. Mats with rubber backings can trap moisture on the floor and cause damage.

Move Area Rugs Regularly

When exposed to ultraviolet (sun) light, wood's natural oxidizing properties can cause the color of your floor and finish to change, taking on an age-worn patina. To keep a consistent color across your floor, rotate area rugs on a regular basis and use window coverings to protect against sun exposure.

Pet Claws

Keep all pet claws trimmed. Even small pet claws can indent hardwood floor finishes.

Tape

Do not apply tape to the flooring finish. Popular painter's tapes typically state (printed inside spool) not for use on wood floors. Tape "pull" is specifically excluded in the Casabella Hardwood limited warranty document.